

September 26, 2023

**Re: SJC ON DEMAND PROGRAM MANAGEMENT UPDATES**

Greetings, SJC On Demand Operators

Following the conclusion of the City's contract with Safer Transportation, the Airport is now directly managing the *On Demand Program*. As such, all drivers who wish to continue participating in the program will be required to sign a new ***On Demand Driver Services Agreement*** with the City.

Drivers will have until **October 11, 2023** to sign the new Agreement. Drivers attempting to operate in an *On Demand* capacity at the Airport after that date without having signed the new Agreement will be subject to citation, removal from the Airport, and potential prohibition from future participation in the *On Demand Program*.

For any questions, please email [air-ondemand@sjc.org](mailto:air-ondemand@sjc.org).

Regards,

SJC Ground Transportation Office