

# NEWS RELEASE

## Thanksgiving Holiday Travel Tips from Silicon Valley's Airport

*-- 5 Percent Increase in Passengers Expected over 12-Day Holiday Travel Period --*

**San José, Calif.** – Mineta San José International Airport (SJC) staff is prepared to welcome and serve travelers during the busy 12-day Thanksgiving air travel period, Nov. 20 through Dec. 1, 2015. SJC expects to serve approximately 370,000 travelers and anticipates an increase of up to 5 percent in passenger traffic over the same holiday period last year.

More passengers traveling with cold-weather clothing and holiday food or gifts may lead to longer lines at airline check-in counters and checkpoint screening. These travel tips will get passengers to their boarding gates faster.

### **What to Know Before You Go**

The most important advice for holiday travelers is to:

- Check in online and print your boarding pass before arriving at the airport;
- Review these [travel preparation and packing tips](#) courtesy of the Transportation Security Administration (TSA);
- Plan to arrive at SJC 90 minutes early for domestic flights and two hours before Hawaii and international departures; and
- Be patient if delays occur. We're all working together to get you to your destination on time.

The busiest travel days during the holiday are expected to be Friday, Nov. 20; Saturday, Nov. 21; Sunday, Nov. 29, and Monday, Nov. 30 (which is the day after the San Francisco 49ers vs Arizona Cardinals game at nearby Levi's Stadium and will generate an increase in passenger activity). Peak travel hours on any day at SJC are typically 5:00 a.m. - 7:30 a.m., 9:30 a.m. - noon, and 6:00 p.m. - 9:00 p.m.

### **Economy Parking**

SJC's **Economy Lot 1**, at \$15 per day, is a value-priced option to leave a vehicle while visiting family and friends. The 1,600+ parking spaces will fill quickly, though, so it's good to have an alternate plan. **Daily Lots 4** and **6**, both priced at \$22 per day, are conveniently located near the terminals. Those flying on Terminal A airlines (American, ANA, Delta, Hawaiian, JetBlue, United and Volaris) should park in Daily Lot 4. Travelers on Terminal B airlines (Alaska, Hainan and Southwest) can park in Daily Lot 6.

Complimentary shuttles provide continuous service from the Economy and Daily lots to the terminals approximately every 10 minutes. Before leaving for SJC, call the Airport Parking

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Office to learn parking availability at **408-441-5570**. Also, digital signs along Airport roadways indicate when lots are full. For a complete parking map and rate list, go to [flysanjose.com](http://flysanjose.com).

**Fly Through Security Checkpoints**

During the holidays there are more travelers who are not as familiar with the rules and procedures for air travel and security. TSA screening procedures now allow passengers 12 and under and 75 and older to leave their shoes on, and the adult group to leave on light jackets. Both [CLEAR](#) and [TSA Pre-Check](#), two pre-screening programs, are offered in SJC's Terminals A and B. Learn more about traveling with holiday gifts and food items at [TSA.gov](http://TSA.gov).

**Seasonal Decorations, Entertainment and Helping Hands (and Paws)**

Passengers will enjoy seasonal decorations and live musical performances in the terminals. Also, volunteer ambassadors and therapy dogs and their handlers will be strolling through the terminals to offer assistance and comfort to travelers.

**Need More Information Before Traveling Through SJC?**

Contact SJC at [info@sjc.org](mailto:info@sjc.org) or **408-392-3600**. Airport staff is here to serve you.

**About Mineta San José International Airport**

Mineta San José International Airport (SJC) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San José. SJC served 9.6 million passengers in Fiscal Year 2015, a 5.4 percent increase year-over-year. SJC offers approximately 150 peak daily flights on 12 domestic and international carriers to 34 nonstop destinations.

SJC's five-star customer service experience sets it apart from other Bay Area and US airports. Airlines and passengers respond positively to SJC's customer amenities, including modern terminal buildings, free and fast WiFi, comfortable seating with built-in power outlets, a luxurious, award-winning lounge open to all travelers, a duty free store offering an enhanced shopping experience, a rental car center conveniently located across from the terminals and Global Entry kiosks to expedite arriving international passengers. Silicon Valley's airport is located in San José, California's third largest city and the nation's tenth largest city. SJC facts can be found [here](#). For more airport information, visit [www.flysanjose.com](http://www.flysanjose.com).