

FY21-22 & FY22-23 Biennial Sustainability Report

**San José Mineta International
Airport**

December 2024



SJC 
**SAN JOSE
MINETA
INTERNATIONAL
AIRPORT**



Above: On January 25, 2024, SJC and Quest Valley Charities unveiled this bronze statue sculpted by Steve Davis in loving memory of Norman Y. Mineta. The sculpture, featuring a hand over his heart, symbolizes his patriotism and dedication. It serves as lasting tribute to his legacy and contributions as U.S. Secretary of Transportation, U.S. Secretary of Commerce, Member of Congress, and Mayor of San José, California.

On Cover Page: A permanent public art installation at Terminal B by Laura Kimpton and Jeff Schomberg features “XO”—a 12-foot-tall aluminum sculpture perforated with bird cutouts. The piece represents a contemporary “hug” and “kiss,” playfully conveying affection, fun, and friendship, while the bird motifs symbolize flight and safe air travel.

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The Guadalupe River is a defining feature of SJC's landscape, connecting us to our natural history and to our community.

Message from the Director



July 1, 2021 - June 30, 2023, was a momentous period for San José Mineta International Airport (SJC) as we transitioned out of the COVID-19 Pandemic and into a new normal for local travel demand. I joined SJC as Director of Aviation in March 2024; one thing that drew me to the official airport of Silicon Valley is SJC's clear and unwavering commitment to sustainability and innovation. SJC's leadership in sustainability has served as a model for others in our industry, and I am proud of our team's achievements and vision over this two-year period, paving the way for future milestones. Our Sustainability Management Plan, implemented in 2020, continues to serve as a roadmap for reducing resource consumption, mitigating environmental impact and promoting social responsibility.

We have demonstrated consistent year-over-year reductions in greenhouse gas emissions and on July 1, 2022, SJC upgraded to San José Clean Energy's (SJCE) TotalGreen service for all City-owned buildings at the Airport. TotalGreen provides 100% renewable, emission-free energy from renewable sources such as sunlight and wind, completing an important goal of SJC's Sustainability Management Plan. TotalGreen is verified to be 100% renewable by the [Center for Resource Solutions Green-e certification program](#). The Airport's commitment to TotalGreen supports SJCE's [investments in new renewables and reliability](#).

SJC is very fortunate to be part of the City of San José. The resources and support that come with working in partnership with our City colleagues as *One Team* accelerate SJC's effort to achieve our sustainability goals.

Thank you to the leadership of Mayor Matt Mahan, City Manager Jennifer Maguire, and the vision and dedication of the entire SJC team in shaping the future of sustainable travel.

Mukesh (Mookie) Patel

Director of Aviation
Mineta San José International Airport
(SJC)



This is the Biennial Sustainability report for fiscal years 2021 and 2022 for the San José Mineta International Airport (SJC). This report takes stock of the previous two years' accomplishments in terms of protecting the environment and conserving precious resources and how we're serving as a trusted community partner.

SJC is located in the heart of Silicon Valley, just minutes away from global technology giants. Conveniently serving a wealthy and diverse region approaching four million people and thousands of Silicon Valley businesses, SJC is Silicon Valley's airport. The City of San José is the owner and operator of SJC. The City of San José is widely recognized as a leader in climate protection and sustainability and has adopted numerous ambitious strategies to combat environmental degradation and climate change that include San José's Envision 2040 General Plan and Climate Smart San José. As an entity of the City, SJC plays an important role in making these strategies come to fruition. SJC developed a Sustainability Management Plan (SMP) in January 2020 that serves as our roadmap for reducing resource consumption, environmental impacts, and greenhouse gas emissions while promoting social responsibility.

SJC has consulted the Global Reporting Initiative's (GRI) standards, as well as certain specific criteria from the GRI Airport Operators Sector Supplement, in the production of this report. This Biennial Sustainability Report details performance against the targets set out in the six actions detailed in the SMP as shown below with a focus on the quick wins and short-term initiatives identified in the SMP.



Overview of Major Capital Projects and Operational Initiatives

Opening of New Facilities Administrative and Fleet Maintenance Buildings (Facilities Campus)

A new 22,600 square foot, state-of-the-art Facilities Administrative and Fleet Maintenance Buildings recently opened in November 2024. These buildings are pursuing U.S. Green Building Council Leadership in Energy and Environmental Design (LEED) Silver Certification. This milestone marks a significant investment in creating a modern, comfortable workspace for SJC's Facilities and Engineering Division. The project consists of two buildings: a one-story maintenance garage bay building—allowing airport vehicles to be repaired onsite—and a two-story building with shops on the first floor and admin offices on the second floor. It also includes 65,000 square feet of sitework. Sixty-eight SJC staff and three fleet staff will be based at the new campus. The Facilities Administrative and Fleet Maintenance Buildings project was planned from the ground up with sustainability in mind. With 15 EV parking spaces and LED lighting, the facility is photovoltaic (PV) ready, meaning that it facilitates and optimizes the installation of a rooftop solar PV system after the building has been constructed.

Transition to Renewable Energy

In July 2022, SJC upgraded to San José Clean Energy's TotalGreen service, ensuring that all City-owned buildings at the airport are powered by 100% renewable, emission-free energy from sources such as sunlight and wind. This transition aligns with the airport's Sustainability Management Plan and demonstrates a commitment to reducing its carbon footprint.

SJC Introduces Carsharing Innovation

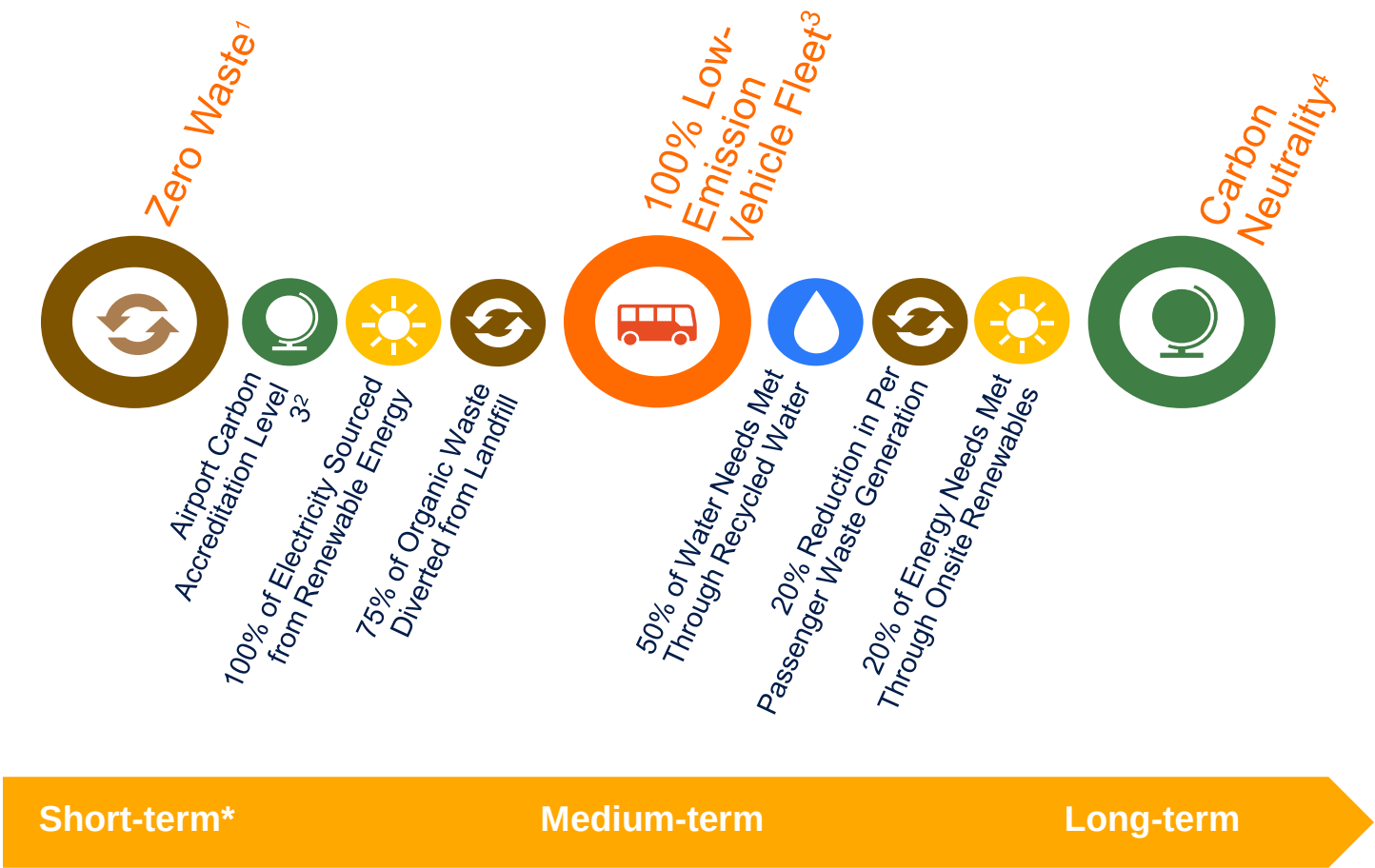
SJC has partnered with Turo, the world's largest peer-to-peer car-sharing platform, to offer vehicle exchanges in designated airport zones. This innovative service provides travelers with convenient pick-up and drop-off options for a variety of vehicles, including luxury and economy choices, from locations such as Hourly Lot 2 and the Economy Parking Lot. The partnership aligns with SJC's commitment to innovation, offering travelers flexible transportation solutions while supporting local economic opportunities for vehicle owners in the community.

Taxiway V

SJC began work on the Taxiway V Phase 1 project in the Spring of 2023. This project includes New Taxiway V pavement and a taxiway connector stub , and installation of drainage improvements, grading improvements, and new airfield lighting and signage. The Taxiway V Phase 1 project was completed in late 2024 and will help to reduce the potential for runway intrusion incidents.

Our Sustainability Goals

As a Department of the City of San José, SJC is aligning with the goals set forth in the Climate Smart San José Plan. Therefore, in addition to the performance targets in the SMP, SJC strives to achieve the following aspirational goals within the timelines illustrated below, at least five years in advance of the completion of the implementation of our Airport Master Plan, slated for 2037.



¹ In accordance with the Zero Waste International Alliance definition that Zero Waste is diverting 90 percent of all discarded materials from landfills, incinerators and the environment.

² Airport Carbon Accreditation (ACA) is Airport Council International's carbon management certification standard available to all world airports seeking to reduce emissions of greenhouse gases from airport operations.

³ Low- or zero-emission alternatives to certain specialized airport equipment may not be commercially available within this timeline. SJC commits to utilizing the best available technology for Airport equipment.

⁴ Carbon neutrality at SJC is defined as when the net greenhouse gas emissions (as measured in CO₂-e) for Airport-controlled property and equipment is zero. This does not include property owned by tenants of SJC.

* Due to the COVID-19 pandemic and reductions in resources and funding, we may not achieve the timelines for our short-term goals outlined in our SMP. However, we do anticipate that our goals will be met by 2037. Potential updates to our targets are reflected in this report; however, they will be reviewed and revised as needed when we update our SMP.

Our Sustainability Goals

Connection to United Nations Sustainable Development Goals

The **United Nations Sustainable Development Goals** are the global framework for promoting prosperity while protecting the planet. The SMP and the City of San José's Climate Smart, aligns directly with the universal call to action to build economic growth and address a range of social needs including education, health, social protection, and job opportunities, while tackling climate change and environmental protection.



Stakeholder Engagement & Materiality

Stakeholder Engagement & Materiality Matrix

The Airport's stakeholders are diverse and varied, ranging from residents to local government to airlines to other transportation agencies to business leaders. Critical internal stakeholders at SJC include Airport employees (i.e., City staff), tenants, passengers and contractors. Our external stakeholders are diverse, ranging from local government to transportation agencies to business leaders. The Airport routinely engages with these stakeholders on a regular basis. During this reporting period, SJC continued to conduct internal SMP Work Group meetings and participated in meetings with: Airport Station Managers, California Airport's Council (CAC) Environmental Working Group, City of San José Climate Smart working group, City of San José Integrated Pest Management group, Sustainable Aviation Fuel Working Group, and CAC Electric Vehicle Work Group. In addition, the Airport's Environmental Section is involved in the review of all Airport Development projects and Tenant Improvement projects to ensure they align with sustainability goals and environmental compliance. SJC will continue to engage stakeholders on specific initiatives, as appropriate.

The City of San José Airport Commission is an advisory body to the San José City Council. The Airport Commission meets quarterly, and the meetings are open to the public, with public comment periods. Stakeholders and other members of the public are welcome to address the Airport during the public comment period at any of its public meetings.

For all major development projects, the Airport follows state and federal Environmental Impact Report and Environmental Impact Statement guidelines, which includes extensive public comment and public participation requirements.



Stakeholder Engagement & Materiality

Materiality Assessment

The Airport defines materiality based on the priority of each aspect to our business, our stakeholders and our customers. The Airport's supply chain includes facility tenants along with the goods and services needed for airport operations and construction activity. This report generally addresses Airport activities and does not address the activities of Airport suppliers, tenants, or contractors except where noted.

The Airport's Sustainability Management Plan Working Group met and identified the organizations top material issues. The following table shows the topics that are considered material to SJC related to environmental, economic, and social issues, in no order of importance.

Issues That Are Important To SJC & Our Stakeholders

Environmental	Air quality & emissions	Climate impacts	Energy & water use	Biodiversity	Water quality & conservation
	Waste & spills	Environmental compliance	Intermodal transportation		
Economic	Business continuity	Economic contributions	Ground transportation & parking	Infrastructure improvements	Small & local business development
	Impact on rates & charges				
Social	Accessibility	Community relations	Customer satisfaction & amenities	Employee diversity, recruitment & training	Ethics
	Occupational health & safety	Security	Noise	Tenant relations	

1 Track & Report Our Sustainability Performance

Tracking and reporting sustainability performance is an important goal as SJC continues to make progress towards its sustainability efforts. In 2020, SJC developed a SMP that was presented to and approved by the City's Transportation and Environment Committee and the Airport Commission.

As the Airport expands, it embraces opportunities to integrate sustainability into new developments. During this reporting period, SJC collected, analyzed and certified emissions data to achieve Airport Carbon Accreditation (ACA) Level 1. ACA is the only institutionally endorsed, global carbon management certification program for airports. It independently assesses and recognizes efforts to manage and reduce carbon emissions through a seven-level certification process, providing airports a common framework with measurable benchmarks. Additionally, outside this reporting period, SJC achieved ACA Level 2 (Reduction) in 2024, demonstrating the Airport has set targets and is actively reducing its carbon footprint.

FY21-22 & FY22-23 Progress

- Completed the second Biennial Sustainability Report
- Collected GHG emissions data and renewed Airport Carbon Accreditation Level 1
- Promoted SJC's sustainability efforts through social media and website (e.g., Earth Day-related media posts)

FY23-24 & FY24-25 Look Ahead

- Renew Level 2 Airport Carbon Accreditation and begin process to pursue Level 3 certification
- Continue to collaborate with CSJ ESD to ensure alignment with the City's goals
- Evaluate current sustainability programs and initiatives budget and submit necessary budget requests
- Continue to promote SJC's sustainability efforts
- Review original SMP document and revise goals & initiatives as part of 5-year SMP update process

Key Performance Metric, Target and Current State

Metric	2018 Baseline	Target	FY21-22 & FY22-23 Status
Airport Carbon Accreditation Status	Not accredited	Level 3 by 2026*	Obtained Level 1 Airport Carbon Accreditation certification.

*Target for ACA Level 3 updated in previous report to be 2026 so that it aligns with SJC's Master Plan Environmental Impact Report Mitigation Measures.



Recent Successes in FY24



Obtained Airport Carbon Accreditation Level 2



Completed New Facilities Administrative and Fleet Maintenance Buildings are certified LEED Silver. Some of its sustainable attributes include EV charging stations, LED lighting, and PV ready.

Engage Staff, Tenants & Passengers in Our Sustainability Commitment

SJC actively engages staff and airport stakeholders in implementing the SMP through various initiatives. These include creating professional development opportunities to enhance technical knowledge, reviewing development project proposals for environmental considerations, implementing sustainability policies for tenants, liaising with tenants, City departments, and regional working groups to inform training and education programs, supporting community-focused campaigns, and exploring further opportunities to promote collaboration and communication on sustainability goals.

FY21-22 & FY22-23 Progress

- Implemented food donation program with Loaves & Fishes, rescuing 3,124 pounds of surplus food to feed vulnerable communities
- Donated lost and found items to non-profits (e.g., Teen Challenge, HOPE Services, and Next Door Solutions to Domestic Violence)
- Airport staff provided education through SJC Speaks Program on various topics (e.g., airport history, environmental efforts, and careers)
- Supported community events, including the Sunflower Lanyard Program, Paws for Purple Hearts, and orientation visits for service dogs in training
- Enhanced communication for the annual tenant cleanup events, which collected approximately 6.5 tons of materials for recycling and disposal

FY23-24 & FY24-25 Look Ahead

- Promote sustainability and local environmental history for staff and passengers
- Develop updated educational materials and build a campaign incorporating SJC's branding and elements from its award-winning 75th Anniversary campaign to engage all stakeholders on waste reduction and other sustainable practices
- Promote improved deplaned waste separation procedures to airlines
- Continue to support community-focused campaigns

Key Performance Metrics, Targets and Current State

Metric	2018 Baseline	Target	FY21-22 & FY22-23 Status
Percent of City Airport employees receiving sustainability training	0%	100% by 2022	50%
Number of Airport-supported community-focused events	5 per year	7 per year by 2022	8



Implemented SJC food donation program, resulting in the recovery and donation of 3,124 pounds of surplus edible food (approximately 6,633 meals) to feed local, vulnerable communities.



The annual tenant cleanup events enable tenants to dispose of large and/or bulky unwanted materials, ensuring responsible waste management and a clean environment. Approximately 6.5 tons of materials were collected from cleanup events during FY21-22 and FY22-23.

3 Conserve Resources Through Efficient Technologies & Practices

SJC is committed to reducing resource consumption. Since FY16-17, the Airport's total energy consumption has dropped by 15,151 gigajoules (GJ) and water use by 2,620,403 gallons. Additionally, all electricity under the Airport's control now come from San José Clean Energy Total Green Program, which uses 100% renewable energy. SJC will continue to track its utility usage and implement further measures to reduce energy and water consumption. Other SMP implementation successes are highlighted in the progress activities below.

FY21-22 & FY22-23 Progress

- Achieved LEED silver certification for New ARFF Station #20
- Completed new bioretention cell in Lot 1 to treat stormwater runoff and ensure compliance with Municipal Regional Stormwater Permit
- Completed automation of all faucets in restrooms at SJC

FY23-24 & FY24-25 Look Ahead

- Designing a large-scale regional stormwater treatment system
- New development projects will be required to:
 - Install programmable thermostats and motion sensors
 - Install drought tolerant landscaping
 - Install Building Management System

Key Performance Metrics, Targets and Current State

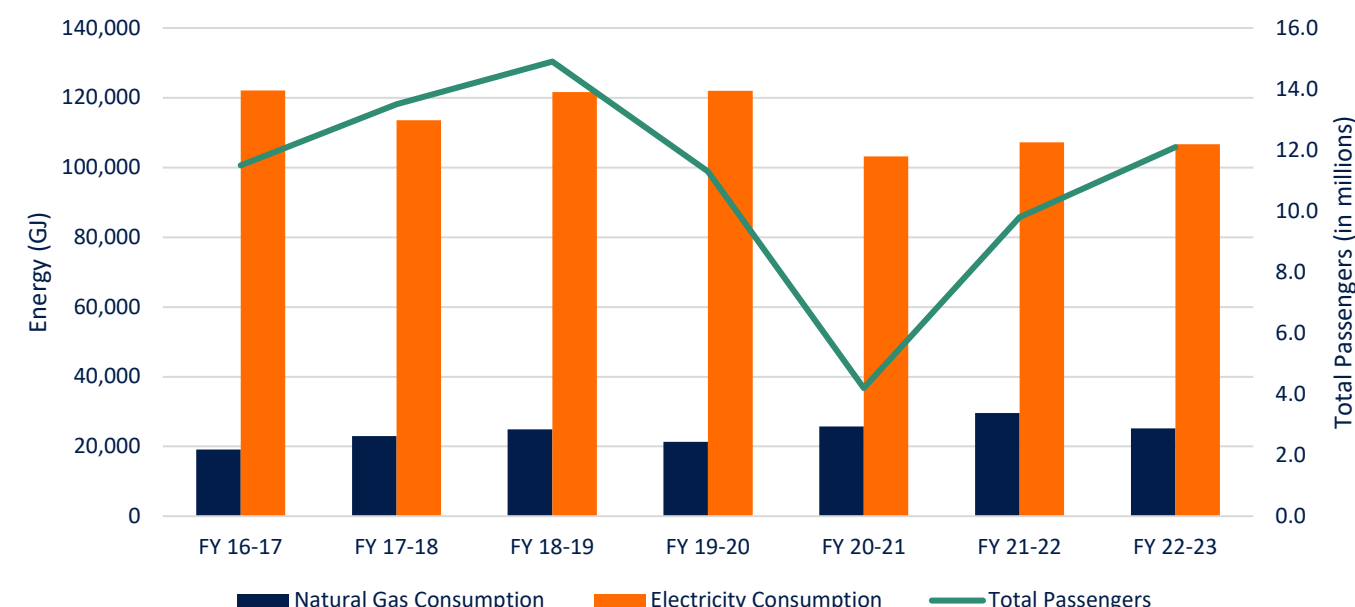
Metric	2018 Baseline	Target	FY21-22 & FY22-23 Status
Annual Energy Use (GJ)	130,000	110,000 by 2027 (existing facilities)	126,077
Annual Energy Use Intensity (kWh/sf/yr)	39 (terminal average)	30 (new terminals)	26
Energy Use (GJ/passenger)	0.010	N/A	0.010
Water Use (gallons/passenger)	3.5	2.2 by 2027	3.58
Potable Water Use (alternative metric) (gallons/passenger)	2.3	1.3 by 2027	2.52
Solid Waste Generated (pounds/passenger)	0.41	0.25 by 2027	0.41

Recent Successes in FY24

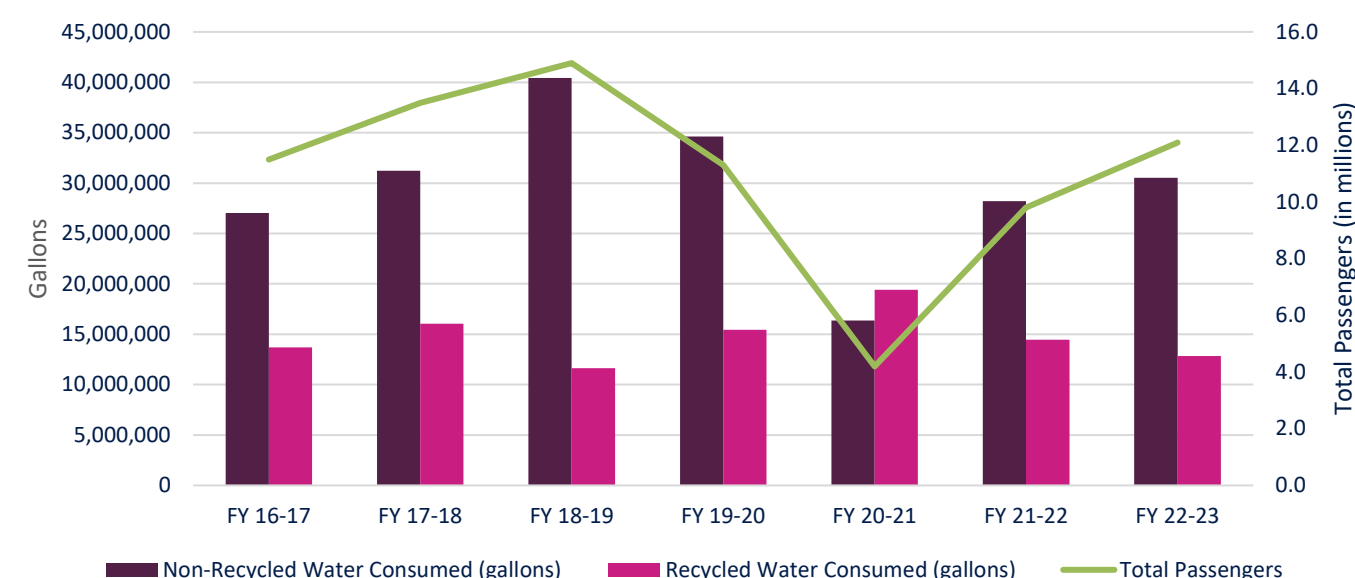


- To date, more than 85% of airfield lighting and 64% of terminal lighting for which there are viable LED alternatives have been replaced with LED lighting.
- Expanded recycled water line to new Facilities Campus.

Energy Use Trends



Water Use Trends



4 Promote Low-Carbon Energy & Fuels

SJC is committed to shifting from fossil fuel-based energy sources used for space conditioning, power, cooling, water heating, and vehicles in favor of zero or low-carbon alternative sources. There are ongoing effort to reduce the Airport’s energy usage, which is shown in the table below and adjacent graphs. SJC upgraded to San José Clean Energy’s (SJCE) TotalGreen service for all City-owned buildings at the Airport. TotalGreen provides 100% percent renewable, emission-free energy from renewable sources such as sunlight and wind, thus completing one important goal of the SMP.

FY21-22 & FY22-23 Progress

- Completed EV feasibility study
- Working with tenants to install common use charging infrastructure in the future
- Participated in Sustainable Aviation Fuel Workgroup
- SJC officially supported AB 1322 in 2022 that would have required the California Air Resources Board (CARB) create financial incentives to promote the development of Sustainable Aviation Fuels (SAF)

FY23-24 & FY24-25 Look Ahead

- For new projects, continue to encourage LEED Gold or Platinum, net zero buildings, solar installations, and set energy use intensity targets
- Continues to participate in ACI/ICAO working groups on high priority Airport partner initiatives related to transport
- Began Airport-wide Electrical Infrastructure Assessment to ensure SJC is ready to meet demands for transition to EV fleets, EVTOLS, and to transition the Central Utility Plant from natural gas to electricity.

Key Performance Metrics, Targets and Current State

Metric	2018 Baseline	Target	FY21-22 & FY22-23 Status
Greenhouse gas emissions (CO ₂ -e metric tons) Annually	6,793 (Scopes 1 and 2)	Carbon neutral by 2032 (Scopes 1, 2, and 3)	1,977 (Scopes 1 and 2)
Percent of Electricity Sourced from Renewable Energy	80%	100% by 2022	100%
Percent of Energy Needs Met Through Onsite Renewables	4%	20% by 2032	4%
Percent of Fleet Comprised of Low-Emission Vehicles	26%	100% by 2027 ¹	39%

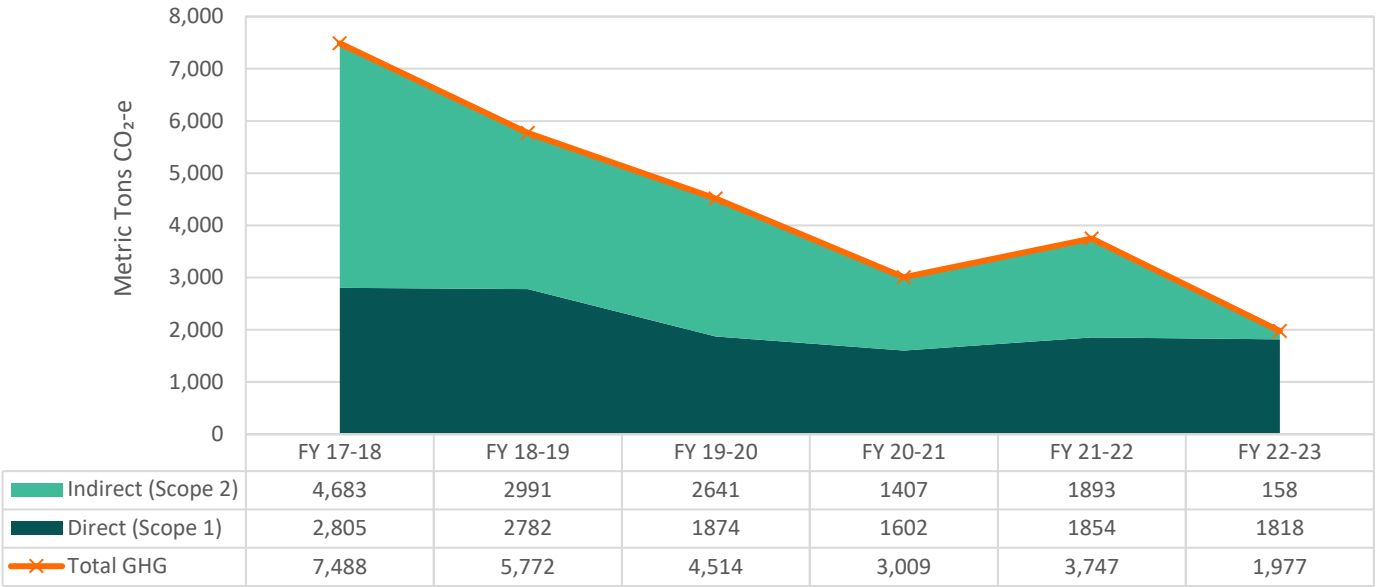
¹ Includes contracted services. Applies to fleet vehicles for which low-emission alternatives are available.

Recent Successes in FY24



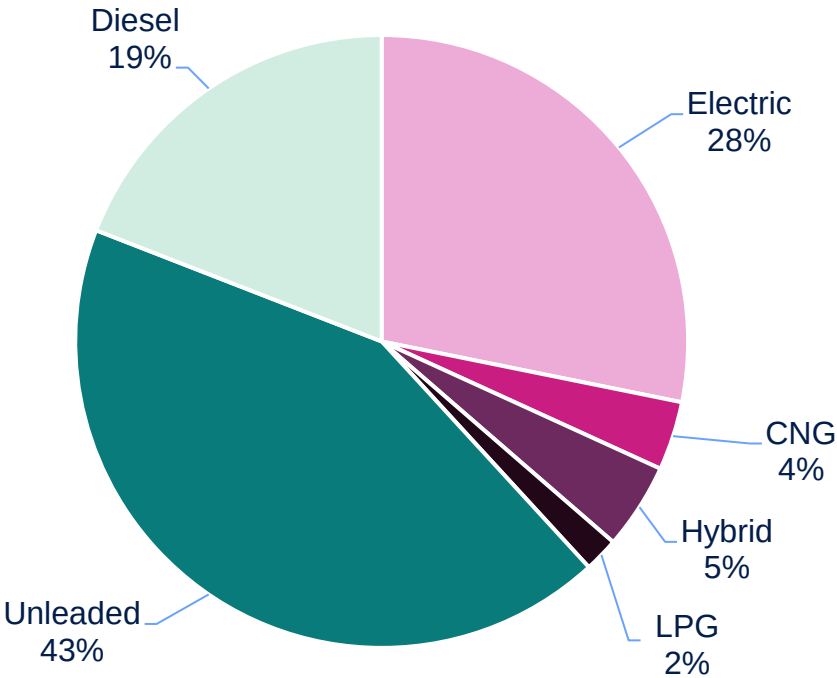
- Installed **7 Level 2** chargers at New Facilities Campus and 1 DC fast charger
- To date there have been more than 750 bike locker rentals since the bike lockers were opened to the general public in 2020.

Green House Gas Inventory Trends



Scope 2 emissions have reduced significantly in the last fiscal year due to switching to 100% renewable energy.

FY22-23 Airport Vehicle Fleet



In FY22-23, 39% of SJC-owned vehicles were electric, compressed natural gas (CNG), liquefied petroleum gas (LPG), or hybrid. This was a 100% increase in SJC’s low-emissions fleet compared to FY20-21.

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Advance a Circular Economy Through Recycling & Reuse

SJC is dedicated to advancing a circular economy by prioritizing reuse, recycling, refurbishing, and repair. Through innovative programs addressing surplus edible food, waste, water, and other resources, the Airport engages tenants, contractors, employees, and passengers in driving sustainable practices that align with applicable regulations, such as California Senate Bill 1383 goals. These initiatives reflect the Airport's commitment to minimizing environmental impacts while fostering a culture of sustainability.

In line with the City's unique mixed garbage and organics processing program, waste collected from City-owned and operated sites like SJC is delivered to GreenWaste Recovery. There, recyclables are removed for recycling and the remaining materials—primarily food scraps and food-soiled paper—are processed at the Z-Best Composting Facility to produce finished compost products.

FY21-22 & FY22-23 Progress

- Continued food donation program with Loaves & Fishes and SJC concessions
- Water refilling stations throughout the airport saved nearly 1,000,000 plastic bottles from being used
- Refill stations were incorporated into the ARFF station
- Expansion of a recycled water line to the new ARFF station

FY23-24 & FY24-25 Look Ahead

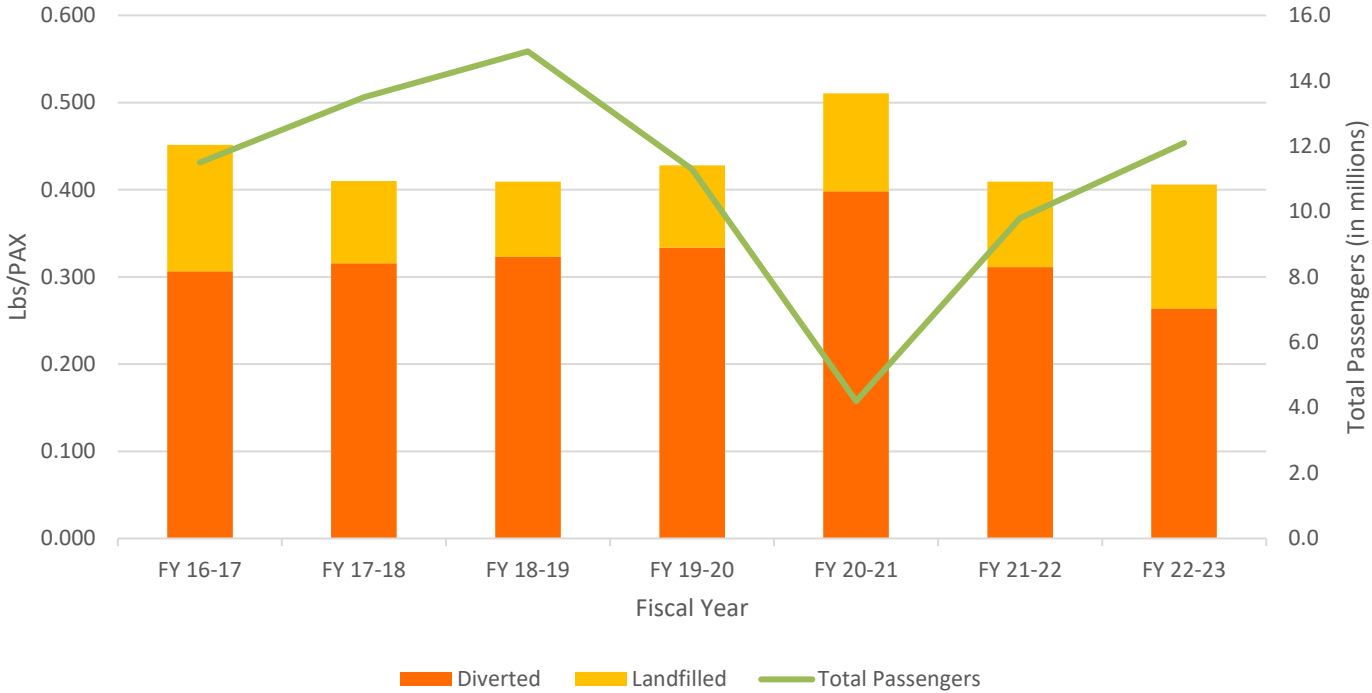
- Collaborate with City ESD to identify waste sorting improvements and receptacle upgrades
- Create targeted, customized waste sorting signage
- Update sustainability outreach materials and launch an SJC-branded campaign to enhance program visibility and stakeholder engagement
- Expand recycled water lines for landscaped areas and non-potable uses in new projects

Key Performance Metrics, Targets and Current State

Metric	2018 Baseline	Target	FY21-22 & FY22-23 Status
Percent of Annual Water Use from Recycled Sources	34%	50% by 2022	30%
Percent of Waste Diverted from Landfill	79%	Zero Waste by 2022	63% ¹

¹ SJC recorded a decrease in diversion compared to the 78% that was reported in the previous reporting period. This trend applied to the overall City Facilities program and can be attributed to a new methodology for estimating municipal solid waste diversion and processing residue in the recently executed contract with GreenWaste Recovery.

Waste Generation Trends



Cardboard baler in Terminal B.



Water refill station in Terminal B.

6 Foster Health & Wellness for People & the Environment

SJC promotes employee well-being and environmental stewardship through a variety of initiatives. Health and wellness programs include mental and physical health campaigns, safety trainings, and participation in City-wide career and wellness events. In October 2023, SJC launched its inaugural Employee Wellness Expo. To further equity and inclusion, SJC participates in ongoing City-wide Racial Equity Trainings and established a Diversity, Equity, and Inclusion (DEI) Steering Group in September 2022. This group meets three times a year to offer thought leadership on promoting inclusivity and amplifying diverse perspectives.

Environmental sustainability is integral to SJC's operation, demonstrated through its implementation of Environmental Impact Report (EIR) mitigation measures as outlined in the Airport's Master Plan Amendment for related capital and development projects in addition to other programs. EIR mitigation measures include a Construction Emissions Minimization Plan, EV-ready parking spaces, various biological surveys, compensatory mitigations for species like burrowing owls and Bay checkerspot butterflies, soil and groundwater sampling, and Soil Management Plans. Collectively, these efforts help SJC foster a healthier community and environment.

FY21-22 & FY22-23 Progress

- Hosted an on-site job fair in July 2022; participated in career fairs/panels at San José State in September 2022 and April 2023 and at San José City College in November 2022
- Conducted two annual tenant cleanup events, collecting approximately 6.5 tons of materials
- Established Airport DEI Steering Group
- Participated in City-wide Combined Giving Campaign in 2022 and 2023

FY23-24 & FY24-25 Look Ahead

- Collaborate with City ESD to conduct regular cleanup events along the Guadalupe River and at other airside and landside locations
- Collaborate with City DOT to promote the Employee Commute Program and encourage sustainable commuting choices

Key Performance Metrics, Targets and Current State

Metric	2018 Baseline	Target	FY21-22 & FY22-23 Status
Number of health and wellness events in which Airport employees participated	N/A	5 by 2027	3
Number of acres of burrowing owl habitat	62.6	62.6	62.6
Number of cleanup events (not including regularly scheduled FOD walks)	1 per year	3 per year by 2024*	1

*Target updated in this report to be 2024.

Recent Successes in FY24



- Inaugural Airport Wellness Expo held on October 4, 2023, enabling employees to learn more about workplace health benefit programs and engage with local health providers.
- SJC hosted an Employee Commuter Benefits Presentation by the Department of Transportation (DOT) in October 2024. The session provided employees with information about available benefits, such as the VITA SmartPass and BikeLink Credit, and offered an overview of DOT's efforts to expand smart commuting options to support informed commuting decisions.
- SJC completed the Administrative Parking Lot Safety Upgrades Project in November 2024. Improvements include the installation of protective guardrails, crash cushions, a reconfigured crosswalk on Airport Boulevard, new curbs, gutters, ADA-compliant sidewalks and ramps, rectangular rapid flashing beacons, and additional safety measures to enhance safe access for employees and passengers at the intersection of Airport Parkway and Airport Boulevard as well the Administrative Parking Lot. This project will help to promote safe walking and bicycling to and from SJC.



SJC employee volunteers collected than 400 pounds of litter debris around the Guadalupe River on May 20, 2023, as part of National River Cleanup Day.



Completed Administrative Parking Lot Safety Upgrades Project.

Acknowledgements



The Guadalupe River Trail provides low-carbon connectivity to our community, wellness, and nature.

Acknowledgements

Director's Office:

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Appendix A

General Disclosures

Organizational Profile, Ethics, Governance & Reporting Principles

About Norman Y. Mineta San José International Airport (SJC)

The City of San José established its Airport Department in 1965 to manage the Norman Y. Mineta San José International Airport (SJC). Covering 1,050 acres at an elevation of 62 feet, SJC features two active runways, each 11,000 feet by 150 feet. The Airport serves Santa Clara County, which is also the San José Primary Metropolitan Statistical Area and is commonly referred to as Silicon Valley. It also serves Monterey, San Benito, Santa Cruz, and parts of Alameda and San Mateo counties (collectively, the Air Service Area), all within the broader San Francisco/San José/Oakland region. Two other commercial airports serve this area as well—San Francisco International Airport and Oakland International Airport.

Classified by the FAA as a medium-hub airport, SJC was ranked as the 40th busiest in the nation by total passengers in 2018, according to Airports Council International - North America. As of June 2019, 13 carriers provided scheduled passenger service to 50 destinations, including eight U.S. flag carriers and five international carriers, along two all-cargo carriers. In the 2022-2023 fiscal year, SJC enplaned 12.1 million passengers.

San José is a charter city governed by a council-manager system, with an 11-member City Council overseeing airport operations. The Director of Aviation, reporting directly to the City Manager, manages the Airport Department. Mukesh (Mookie) Patel currently serves as the Director of Aviation, overseeing SJC's operations, annual budget, and a staff of approximately 228 aviation professionals, nearly all of whom work onsite permanently.

Our Mission & Vision

The Department's mission is to connect, serve, and inspire. Our vision is to transform how Silicon Valley travels.

Strategy and Purpose

The Airport completed a Strategic Plan in 2016 which defines a common purpose for the organization, establishes a 10-year vision, and creates goals, objectives, action plans, and performance measures to realize the full potential of the Airport. The Strategic Goals are:

- Fund the Future
- Drive Growth
- Innovate
- Invest in the Organization

We are also committed to positively influencing the broader aviation industry. Airport officials lead and participate in numerous committees and working groups for the Airports Council International – North America, American Association of Airport Executives, and the California Airports Council. Further, we have tried to align our goals and initiatives with others across the industry, whenever possible.

Our Reporting

The Airport has consulted the Global Reporting Initiative's (GRI) standards, as well as certain specific criteria from the GRI Airport Operators Sector Supplement, in the production of this report. SJC plans to release updated sustainability reports on a biennial basis. Note that in addition to SMP data metrics and targets reported in this document, SJC is also tracking other environmental, social and financial data outlined in the GRI standards core option.

Any changes or re-statements from previous reports are noted in the applicable data table. This Sustainability Report has not been externally assured. During the reporting period, there have been no significant changes regarding the size, structure or ownership of the Airport or SJC.

Our Boundaries & Significant Influence

The Airport's boundaries for the purposes of this Sustainability Report encompass SJC's geographic jurisdiction (the Air Service Area) as determined by state law, as well as entities over which the Airport exercises control or significant influence, both in and through its relationships with various entities. A summary of these boundaries follows.

The Airport has significant influence over:

- Airport collective bargaining unit (union)
- Airport retail tenants
- Airport airline tenants
- Airport cargo carrier tenants
- Parking management service
- Airport ground transportation service providers
- San José Police Airport Division
- Aircraft rescue and firefighting/San José Fire-Rescue Department
- On-site services (e.g., janitorial, security)
- Contractor and consultant services (e.g., construction, engineering, environmental, maintenance)

For more information on the content of this report, please contact Patrick Hansen, Environmental Services Program Manager, PHansen@sjc.org.